

Developing Pricing Strategies and Programs



Chapter Questions

- How do consumers process and evaluate prices?
- How should a company set prices initially for products or services?
- How should a company adapt prices to meet varying circumstances and opportunities?
- When should a company initiate a price change?
- How should a company respond to a competitor's price challenge?

Consumer Psychology and Pricing

Reference Prices

Price-quality inferences

Price endings

Price cues

Steps in Setting Price



Step 1: Selecting the Pricing Objective



- Survival
- Maximum current profit
- Maximum market share
- Maximum market skimming
- Product-quality leadership

Step 2: Determining Demand

Price Sensitivity

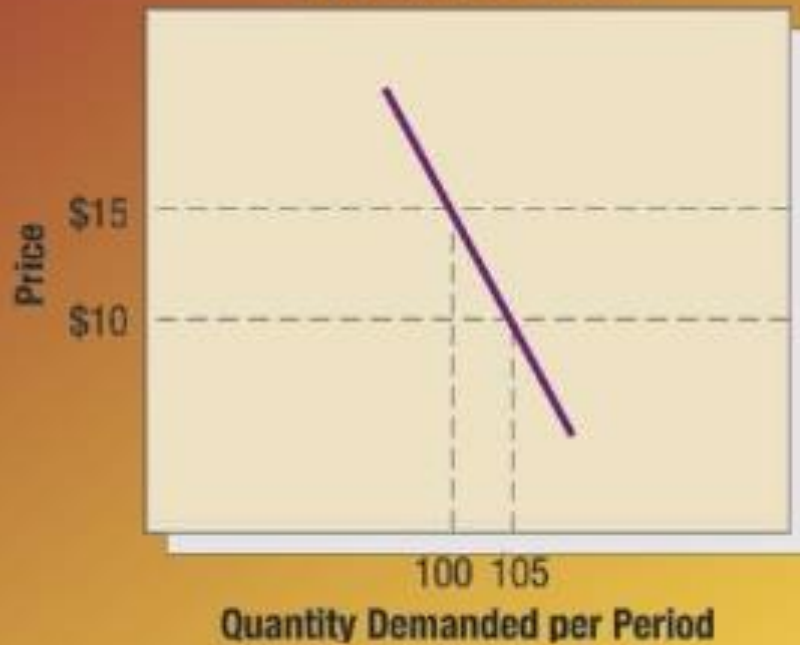
Estimating
Demand Curves

Price Elasticity
of Demand



Figure 14.2 Inelastic and Elastic Demand

(a) Inelastic Demand



(b) Elastic Demand



Table 14.3 Factors Leading to Less Price Sensitivity

- The product is more distinctive
- Buyers are less aware of substitutes
- Buyers cannot easily compare the quality of substitutes
- The expenditure is a smaller part of buyer's total income
- The expenditure is small compared to the total cost of the end product
- Part of the cost is paid by another party
- The product is used with previously purchased assets
- The product is assumed to have high quality and prestige
- Buyers cannot store the product

Step 3: Estimating Costs



Types of Costs

Accumulated
Production

Activity-Based
Cost Accounting

Target Costing

Auction-Type Pricing



English auctions

Dutch auctions

Sealed-bid auctions

Price-Adaptation Strategies



Geographical Pricing

Discounts/Allowances

Promotional Pricing

Differentiated Pricing

Differentiated Pricing



- Customer-segment pricing
- Product-form pricing
- Image pricing
- Channel pricing
- Location pricing
- Time pricing
- Yield pricing